



# LAB SUBMISSION

Quantachrome's Material Characterization Laboratory  
 1900 Corporate Drive, Boynton Beach, FL 33426.  
 Tel: 561.731.4999 | Fax: 561.732.9888  
 lab.qt@anton-paar.com  
 www.labqmc.quantachrome.com

Sales Evaluation

Paid Analytical Services

CUSTOMER		ANTON PAAR	
Company:		Anton Paar Office/Country:	
Name:		Anton Paar Sales Agent:	
Address:		Sales Agent Email:	
Phone:		Anton Paar PO# (If Paid):	
Email:		<b>FOR INTERNAL USE</b>	
FedEx/UPS #:		Lab Ref #:	
Signature : (Required)		Date Received:	

*\*If FedEx/UPS information is not provided, sample return will be via UPS Ground Services, with charges added to the invoice. US samples only.*

## PLEASE ADDRESS SAMPLES TO:

**LABQMC - Quantachrome Instruments**  
 1900 Corporate Drive, Boynton Beach, FL 33426.

## SAMPLE INFORMATION

ANALYSIS CODE	QTY	SAMPLE ID	PRICE/TEST	OUTGAS TEMPERATURE & TIME	SPECIAL HAZARDS OR HANDLING INSTRUCTIONS

INSTRUMENT REQUESTED:

ADDITIONAL INFORMATION:



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## ANALYTICAL SERVICES STANDARD TERMS AND CONDITIONS

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### SAMPLE POLICY

#### SAMPLE RECEIPT

LabQMC will not accept materials that are radioactive, bio-hazards, or present hazards for which the Laboratory is not equipped. A fully completed Lab Submission Form, and SDS (Safety Data Sheet) must accompany all samples submitted. Samples cannot be scheduled or entered until all paperwork is received. If multiple samples are submitted, each sample must be labelled with a unique sample identification matching the Submission Form, and which SDS is associated with each sample should be clearly indicated.

#### SAMPLING

It is the responsibility of the customer to provide representative samples. Sample preparation via rotary riffing is available and will incur additional charges.

#### SAMPLE ANALYSIS

Typical turnaround is 2-3 weeks from receipt of complete billing information and samples, depending on analysis type. For requests with many samples, analysis time may increase accordingly.

#### MINIMUM SAMPLE QUANTITY

Sample should be submitted to ensure sufficient quantity for all requested analyses following these general minimum quantity guidelines. 2-3 times is preferred.

**Gas/Vapor analyses:** 2 g for most materials, 100 mg for zeolites, activated carbons, and other high surface area materials.

**Density:** True: 125 mL; Tap: 500 mL

**Particle size analysis:** Liquid suspension: 1 g; Dry: 5 g

**Mercury Porosimetry:** 2-5 g

**Method Development:** 2-3 times the amounts listed above

#### SAMPLE RETURN

Samples from domestic customers will be returned 30 days after reporting of analysis results. International samples will be properly disposed of 12 months after reporting of analysis results unless otherwise specified. All samples contaminated with mercury will be properly disposed of upon completion of the analysis.

### STANDARD METHODS

Samples are analyzed according to standard protocols whenever possible. These include published standardized test methods such as ASTM International, in-house protocol, and customer-provided protocol. Unless otherwise requested, samples will be analyzed according to in-house protocols using preparation conditions provided by the customer.

### DATA DELIVERY AND HANDLING

#### REPORT DELIVERY

All reports will be emailed upon completion of all analyses of all samples submitted. For contract or other long-term work, arrangements can be made for interim reports. Hard copies of reports are available upon request.

#### REPORT RETENTION

All data and reports will be retained by LabQMC for 7 years after report delivery.

### CONFIDENTIALITY AND NONDISCLOSURE

All samples received by LabQMC are the confidential and proprietary property of the customer. LabQMC and Quantachrome Instruments will guard all customer data using the same care and diligence with which their own confidential and proprietary information is handled. Samples and derived information will not be shared with a third party without written permission from the customer.

### LABQMC LIMIT OF LIABILITY

It is the responsibility of the customer to provide representative samples for analysis. Test results may not be indicative of other samples from the same or different lots. LabQMC and Quantachrome Instruments assume no responsibility for the purposes which the test results may be used and shall not be liable for any damages or losses associated with services performed by LabQMC. In any event, LabQMC and Quantachrome Instruments shall not be liable for any amount in excess of the cost of analyses performed.

LabQMC and Quantachrome Instruments are not liable for loss or damage resulting from incomplete or inaccurate information or material supplied by the customer. The customer shall be liable for loss or damage resulting from incomplete or inaccurate information or material suffered by LabQMC or its personnel executing this order, except where there is gross negligence or intentional omission by LabQMC or its personnel.